

1 Preventing people from dying prematurely

Overarching indicators

- 1a Potential Years of Life Lost (PYLL) from causes considered amenable to healthcare
 i Adults ii *Children and young people*
 1b Life expectancy at 75
 i Males ii Females

Improvement areas

Reducing premature mortality from the major causes of death

- 1.1 Under 75 mortality rate from cardiovascular disease* (PHOF 4.4)
 1.2 Under 75 mortality rate from respiratory disease* (PHOF 4.7)
 1.3 Under 75 mortality rate from liver disease* (PHOF 4.6)
 1.4 Under 75 mortality rate from cancer* (PHOF 4.5)
 i *One- and ii Five-year survival from all cancers*
 iii *One- and iv Five-year survival from breast, lung and colorectal cancer*

Reducing premature death in people with serious mental illness

- 1.5 Excess under 75 mortality rate in adults with serious mental illness* (PHOF 4.9)

Reducing deaths in babies and young children

- 1.6 i Infant mortality* (PHOF 4.1)
 ii Neonatal mortality and stillbirths
 iii *Five year survival from all cancers in children*

Reducing premature death in people with a learning disability

- 1.7 *Excess under 60 mortality rate in adults with a learning disability*

2 Enhancing quality of life for people with long-term conditions

Overarching indicator

- 2 Health-related quality of life for people with long-term conditions** (ASCOF 1A)

Improvement areas

Ensuring people feel supported to manage their condition

- 2.1 Proportion of people feeling supported to manage their condition**

Improving functional ability in people with long-term conditions

- 2.2 Employment of people with long-term conditions** * (ASCOF 1E PHOF 1.8)

Reducing time spent in hospital by people with long-term conditions

- 2.3 i Unplanned hospitalisation for chronic ambulatory care sensitive conditions (adults)
 ii Unplanned hospitalisation for asthma, diabetes and epilepsy in under 19s

Enhancing quality of life for carers

- 2.4 Health-related quality of life for carers** (ASCOF 1D)

Enhancing quality of life for people with mental illness

- 2.5 Employment of people with mental illness **** (ASCOF 1F & PHOF 1.8)

Enhancing quality of life for people with dementia

- 2.6 i Estimated diagnosis rate for people with dementia* (PHOF 4.16)
 ii *A measure of the effectiveness of post-diagnosis care in sustaining independence and improving quality of life*** (ASCOF 2F)*

3 Helping people to recover from episodes of ill health or following injury

Overarching indicators

- 3a Emergency admissions for acute conditions that should not usually require hospital admission
 3b Emergency readmissions within 30 days of discharge from hospital* (PHOF 4.11)

Improvement areas

Improving outcomes from planned treatments

- 3.1 Total health gain as assessed by patients for elective procedures
 i Hip replacement ii Knee replacement iii Groin hernia iv Varicose veins
 v *Psychological therapies*

Preventing lower respiratory tract infections (LRTI) in children from becoming serious

- 3.2 Emergency admissions for children with LRTI

Improving recovery from injuries and trauma

- 3.3 Proportion of people who recover from major trauma

Improving recovery from stroke

- 3.4 Proportion of stroke patients reporting an improvement in activity/lifestyle on the Modified Rankin Scale at 6 months

Improving recovery from fragility fractures

- 3.5 Proportion of patients recovering to their previous levels of mobility/walking ability at i 30 and ii 120 days

Helping older people to recover their independence after illness or injury

- 3.6 i Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/ rehabilitation service*** (ASCOF 2B)
 ii Proportion offered rehabilitation following discharge from acute or community hospital

NHS Outcomes Framework 2013/14 at a glance

Alignment across the Health and Social Care System

- * Indicator shared with Public Health Outcomes Framework (PHOF)
 ** Indicator complementary with Adult Social Care Outcomes Framework (ASCOF)
 *** Indicator shared with Adult Social Care Outcomes Framework
 **** Indicator complementary with Adult Social Care Outcomes Framework and Public Health Outcomes Framework

Indicators in italics are placeholders, pending development or identification

4 Ensuring that people have a positive experience of care

Overarching indicators

- 4a Patient experience of primary care
 i GP services
 ii GP Out of Hours services
 iii NHS Dental Services
 4b Patient experience of hospital care
 4c *Friends and family test*

Improvement areas

Improving people's experience of outpatient care

- 4.1 Patient experience of outpatient services

Improving hospitals' responsiveness to personal needs

- 4.2 Responsiveness to in-patients' personal needs

Improving people's experience of accident and emergency services

- 4.3 Patient experience of A&E services

Improving access to primary care services

- 4.4 Access to i GP services and ii NHS dental services

Improving women and their families' experience of maternity services

- 4.5 Women's experience of maternity services

Improving the experience of care for people at the end of their lives

- 4.6 Bereaved carers' views on the quality of care in the last 3 months of life

Improving experience of healthcare for people with mental illness

- 4.7 Patient experience of community mental health services

Improving children and young people's experience of healthcare

- 4.8 *An indicator is under development*

Improving people's experience of integrated care

- 4.9 *An indicator is under development* *** (ASCOF 3E)

5 Treating and caring for people in a safe environment and protect them from avoidable harm

Overarching indicators

- 5a Patient safety incidents reported
 5b Safety incidents involving severe harm or death
 5c *Hospital deaths attributable to problems in care*

Improvement areas

Reducing the incidence of avoidable harm

- 5.1 Incidence of hospital-related venous thromboembolism (VTE)
 5.2 Incidence of healthcare associated infection (HCAI)
 i MRSA
 ii C. difficile
 5.3 Incidence of newly-acquired category 2, 3 and 4 pressure ulcers
 5.4 Incidence of medication errors causing serious harm

Improving the safety of maternity services

- 5.5 Admission of full-term babies to neonatal care

Delivering safe care to children in acute settings

- 5.6 Incidence of harm to children due to 'failure to monitor'

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